NIKKI FABRIZIO

CONTENT MARKETING MANAGER

PROFESSIONAL SKILLS

Content Strategy & Planning
Copywriting
Thought Leadership & Blogging
Project Management
Cross-Functional Collaboration
Video Production
Market Research
Executive & Editorial Comms
Email Marketing
Campaign Optimization

PERSONAL SKILLS

Creative Storyteller
Deadline-Driven
Process-Oriented
Collaborative & Team-Oriented
Self-Starter
Purpose-Driven
Continuously Curious

SOFTWARE

CRM & Marketing Automation: Salesforce, Pardot, HubSpot, ActiveCampaign, Splash, Yumpu

Project Management & Collaboration: Asana, Jira, Slack, Notion, Schoology

Creative & Design: Final Cut Pro, Premiere Pro, After Effects, Photoshop, Illustrator, Lightroom, InDesign, Figma

Email, Social & Web Platforms: Demio (webinars), Sprout Social, Hootsuite, WordPress, Wix

EDUCATION

BBA, Business Management
BA, Art - Concentration Digital
Design
Pace University. 2010-2014
GPA 3.5 - Cum Laude
Full-Year Honors Thesis: "Adventure
Tourism Management"

Semester Abroad

University of Otago, Dunedin, NZ Spring 2013

CONTACT

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FREELANCE CONTENT & COPY SPECIALIST

Various Clients | New York, NY | December 2022 - Present

- Wrote engaging, brand-aligned blog content for clients across industries.
- Crafted compelling email campaigns designed to drive engagement, improve open and click-through rates, and support lead generation goals.
- Wrote and structured the PADE Model e-book for Solent Strategies, a lead-generating asset tailored to B2B tech founders and small business leaders - translating complex marketing frameworks into an approachable, conversational resource.
- Conceptualized and executed a direct mail campaign and two sales enablement decks including copywriting and design for an educational travel client, aligning messaging with brand strategy and audience intent
- Developed platform-specific social media copy that increased audience interaction and elevated brand visibility for a B2B tech client across Facebook, LinkedIn, and Twitter.

SENIOR CONTENT MARKETING MANAGER

Ogury | New York, NY | December 2023 - March 2025

- Developed integrated quarterly content plans centered on priority themes such as Zero-Party data, Personas, AdTech innovation, and sustainability - delivered through blogs, email campaigns, case studies, and infographics.
- Wrote and published over 40 blogs, driving 6,000+ total views and an average pageview bounce rate under 80%, contributing to Ogury's thought leadership in privacy-first advertising.
- Managed strategy, content, and execution for quarterly customer newsletter curating multi-regional
 editions in collaboration with multiple teams resulting in a 202% increase in open rate and 77% lift in CTR
 from initial send to Q125, with over 20,000 recipients.
- Led content, execution, and reporting for a webinar campaign that drove 277 registrants and high engagement rates (76% average session duration, 26% CTA click-through), while producing actionable insights for Sales team earning an internal Outstanding Achievement Award for campaign success.

INTEGRATED CONTENT MANAGER

160/90, An Endeavor Company | New York, NY | Sept 2022 - August 2023

- Managed 160/90's corporate social channels (Instagram, LinkedIn, Twitter), achieving +10% audience growth, +10% increased impressions, and +5% lift in engagement rate through strategic planning and optimization.
- Developed and maintained weekly and monthly content calendars that showcased agency work, culture, talent, and thought leadership including original content for the agency President and executive team.
- Produced monthly social analytics reports to inform and refine content and publishing strategies.
- Led internal communications initiatives to strengthen employee engagement and cultural alignment, including the production of weekly newsletters featuring executive messaging - filming and editing video updates from the organization's President.

CONTENT MARKETING MANAGER

Airtame | New York, NY | Aug 2021 - June 2022

- Developed and maintained a wide range of marketing content including product collateral, partner materials, sales tools, and promotional assets to support pipeline growth and brand awareness.
- Led end-to-end content execution for a major product launch, orchestrating deliverables across multiple channels for maximum reach and engagement:
 - Email: Delivered 35 global email campaigns with an average open rate exceeding 40%, outperforming industry benchmarks.
 - Social: Produced 100+ social media posts, generating over 100K impressions, 1,300+ link clicks, and a 3.3% engagement rate.
 - <u>Video</u>: Directed a brand storytelling video at company HQ in Copenhagen and produced additional product and support videos to reinforce messaging.
 - Webinar: Planned and managed a live webinar with 370 registrants, 178 live attendees, 80 audience questions, and 100+ on-demand replays.
 - Web: Edited and optimized content for 6 new webpages, aligning copy with emerging search trends and customer behavior insights.
- Created 13 in-depth customer case studies in partnership with a global Sales team, highlighting real-world product impact across diverse industries.
- Conceptualized and executed over 30 targeted email campaigns, distributing 500,000+ emails to drive demand generation and nurture leads through the funnel.

SOCIAL MEDIA AND CONTENT MANAGER

WorldStrides | New York, NY | Nov 2018 - July 2021

- Spearheaded the creation and publishing of 2,500+ original, high-quality posts (copy, photos, graphics, videos) across five distinct brands and 15 social channels, driving consistent brand voice and engagement.
- Developed and implemented a refreshed social media strategy for the ISA brand, achieving audience growth of +42%, post link clicks up +300%, engagement up +99%, and impressions surpassing +1000%.
- Launched and scaled influencer marketing programs targeting K-12 and higher education audiences, resulting in measurable increases in both follower growth and content engagement.
- Produced and managed content for major cross-channel marketing initiatives, including the Teacher of the Year Contest and Teacher Appreciation Week, driving spikes in engagement and brand sentiment.
- Wrote and published 25+ long-form blog articles for corporate channels, increasing organic traffic and strengthening SEO visibility.

INTERNATIONAL STUDENT ADVISOR

International Studies Abroad | Auckland, NZ | June 2017 - May 2018

DIRECTOR OF ALUMNI RELATIONS

International Studies Abroad | Austin, TX | July 2016 - May 2017